

Ymchwiliad i Reoli Gwastraff: Crynodeb o'r Gwaith Ymgysylltu

Chwefror 2020

Cefndir

Lansiodd y Pwyllgor Cyfrifon Cyhoeddus ymchwiliad i reoli gwastraff yng Nghymru mewn ymateb i dri adroddiad yn ymwneud â rheoli gwastraff a gyhoeddwyd ddiwedd hydref 2019 gan Archwilydd Cyffredinol Cymru.

Fel rhan o'r gwaith hwn, bu'r Pwyllgor yn ystyried y materion yn ymwneud â pherfformiad a chyfranogiad awdurdodau lleol unigol o ran ailgylchu, a bu'n casglu barn y cyhoedd o ran cyflwr y gwasanaethau presennol ledled Cymru gan ystyried y gwahaniaethau rhwng awdurdodau lleol.

Bydd canlyniadau gwaith y Pwyllgor yn cyfrannu at ymgynghoriad Llywodraeth Cymru ar ei strategaeth 'Mwy nag Ailgylchu - Strategaeth i wneud yr Economi Gylchol yng Nghymru yn Realiti', sy'n cau ym mis Ebrill 2020.

Y dull o ran ymgysylltu

Gofynnodd y Pwyllgor i gael clywed gan y cyhoedd ledled Cymru gan ddefnyddio platfform dwyieithog ar-lein newydd y Cynulliad, Eich Cymru Chi / Your Wales. Cynhaliwyd y gwaith ymgysylltu rhwng 25 Tachwedd 2019 a 12 Ionawr 2020. Lluniwyd arolwg traddodiadol a map rhyngweithiol gan y Tîm Ymgysylltu â Dinasyddion. Roedd hyn yn caniatáu i'r cyfranogwyr ddewis pa dull oedd fwyaf addas iddyn nhw. Roedd yr arolwg hefyd ar gael fel copi caled i sicrhau ei fod yn gynhwysol.



Rhoddwyd gwybod i'r cyhoedd am y gwaith ymgysylltu drwy Facebook, Twitter, trafodaethau gyda staff wrth ymweld â'r Senedd ac linc i'r platfform ymgysylltu ar-lein ar wefan y Pwyllgor Cyfrifon Cyhoeddus.

Er mwyn llunio'r crynodeb ymgysylltu hwn, cynhaliwyd dadansoddiad o set ddata gyflawn; gellir priodoli'r holl ddata i ymatebion unigol a gellir dadansoddi'r data ymhellach drwy adolygu'r canlyniadau cychwynnol. Mae'r rhain ar gael yn ôl y gofyn.

Pennwyd canfyddiadau allweddol a themâu cyffredinol drwy ddefnyddio cwestiynau penodol wrth ymgysylltu â'r cyhoedd.

Ymgysyllti drwy Eich Cymru Chi / Your Wales

Denodd y platfform ar-lein **3,350** o ymweliadau.

Gellir rhannu'r ymwelwyr â'r wefan yn dri chategori:

- Ymwybodol: pan ddefnyddiodd rhywun y wefan drwy dudalen ein hymchwiliad;
- Gwybodus: pan ddefnyddiodd rhywun y wefan a chlicio ymhellach ar rywbeth er enghraifft, lawrlwytho un o adroddiadau Swyddfa Archwilio Cymru;
- Ymgysylltu: pan ddefnyddiodd rhywun y wefan, a chlicio ymhellach ar rywbeth a chyfrannu at un o'r dulliau ymgysylltu.

51% o'r ymwelwyr oedd yn 'Ymwybodol', **32%** oedd yn 'Wybodus' a **17%** wnaeth 'Ymgysylltu'. O'r ymwelwyr sy'n ymgysylltu, roedd defnyddwyr y wefan yn ymgysylltu o bob ardal awdurdod lleol.

Mapiau ymgysylltu

Mae'r mapiau ymgysylltu yn y crynodeb hwn wedi'u rhannu'n Enwau Unedau Tiriogaethol at Ddibenion Ystadegaeth (lefel 3). Mae Enwau Unedau Tiriogaethol at Ddibenion Ystadegaeth yn set o gyfesurynnau daearyddol ar gyfer cyfeirio at israniadau gwledydd at ddibenion ystadegol.

Cwestiwn 1

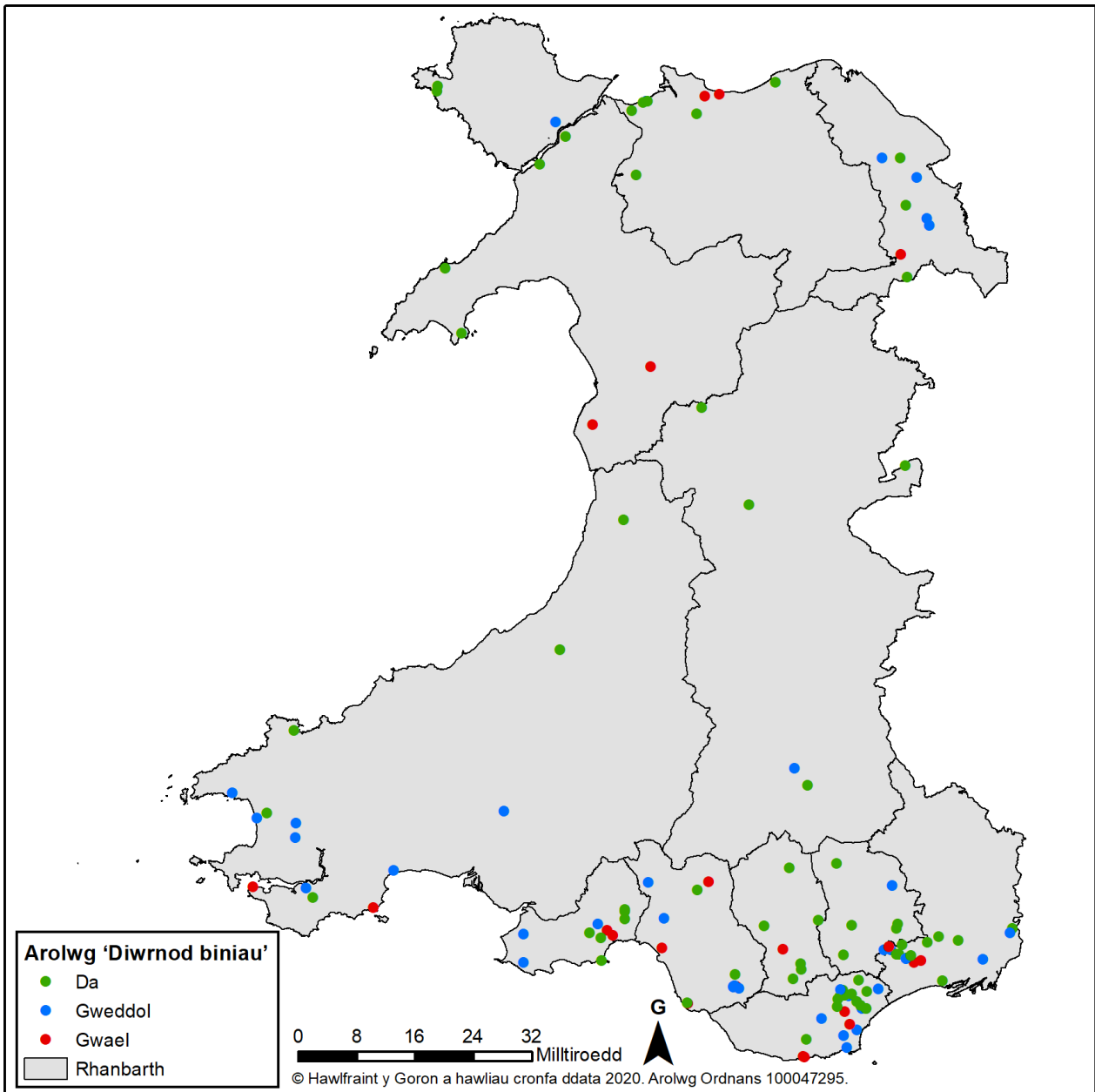
Gofynnwyd i'r cyfranogwyr ddweud wrthym am eu diwrnod casglu biniau trwy ddewis pin lliw a'i osod ar y map rhyngweithiol yn eu hardal leol. Mae'r map isod yn dangos pob pin a roddwyd ar y map rhyngweithiol, ac fel yr amlinellir yn yr allwedd, mae'r rhai a oedd o'r farn bod eu diwrnod casglu biniau yn dda wedi'u marcio mewn gwyrdd, gweddol mewn glas a gwael mewn coch.

At ei gilydd, gosodwyd pin ar y map gan 129 o bobl. Dywedodd 68 o'r rhain fod eu diwrnod casglu biniau yn dda, dywedodd 39 ei fod yn weddol a dywedodd 22 ei fod yn wael.

Gwahoddwyd cyfranogwyr i wneud sylwadau i ategu hyn gan roi rheswm dros eu penderfyniad. Er bod y farn ynghylch eu diwrnod casglu biniau yn bositif ar y cyfan, nid oedd llawer o bobl yn cynnwys rheswm pam ei fod yn dda. Lle gwnaed sylwadau, negyddol oeddent ar y cyfan. Cafodd y sylwadau eu rhannu'n themâu.

Roedd 23% o'r sylwadau yn dweud nad yw cynwysyddion y biniau yn addas at y diben. Roedd 19% o'r sylwadau yn cwyno am faint o sbwriel a adawyd ar y stryd ar ôl casglu'r sbwriel. Gallwch weld detholiad o'r sylwadau isod. Maent wedi'u dewis oherwydd eu perthnasedd i'r themâu yn yr adran hon.

Mae fersiwn ryngweithiol o'r map hwn ar gael ar gais.



Detholiad o'r sylwadau a ddarparwyd gan gyfranogwyr:

My biggest problem on bin day arises because I'm a wheelchair user. Bin day is awful because it makes pavements a nightmare - Participant from City of Cardiff Council

Rubbish collection is fine but recycling collection is disgraceful recycling is left over roads and pavements. This week broken glass was left in the road - Participant from Newport City Council

Recycling rubbish always gets blown everywhere due to either flimsy containers given to us by the council that blow open, or the binmen drop litter as they are putting it into the trucks and don't pick it up. The entire estate looks filthy on bin day because of this. – Participant from Bridgend County Borough Council

Every bin day the operator leaves litter strewn all over the streets. How do they not get prosecuted for littering like other members of the public? – Participant from Bridgend County Borough Council

Most properties in this area are terraced houses. Try walking down the pavement with a pram or a wheelchair and trying to navigate every houses wheelie bin, garden waste bin, 2 boxes, bag and food caddy! - Participant from City of Cardiff Council

The material of the recycling bags is very flimsy - we have started buying our own food waste bags to help with this. – Participant from City of Cardiff Council

Collection staff do not take care with returning pink sacks to correct house, I found mine dumped a few doors down – Participant from City and County of Swansea

They didn't collect our recycling today after all the effort put in to separate and store. Do we leave it out or bring it back in... isn't it any wonder our streets are getting full of rubbish with bad winds blowing uncollected rubbish everywhere? The Velcro on the sacks supplied doesn't cut the mustard. Once wet they attract hair and fluff! – Anonymous Participant

Street looks like a rubbish tip on bin day as often items are dropped and not retrieved. It's a lot of bags/boxes so storage is a bit of an issue plus when it's windy as they are flimsy can blow away plus the contents if they are not weighted down. Often the empty containers are strewn across the drive so have to park up and move them – Participant from Bridgend County Borough Council

Cwestiwn 2

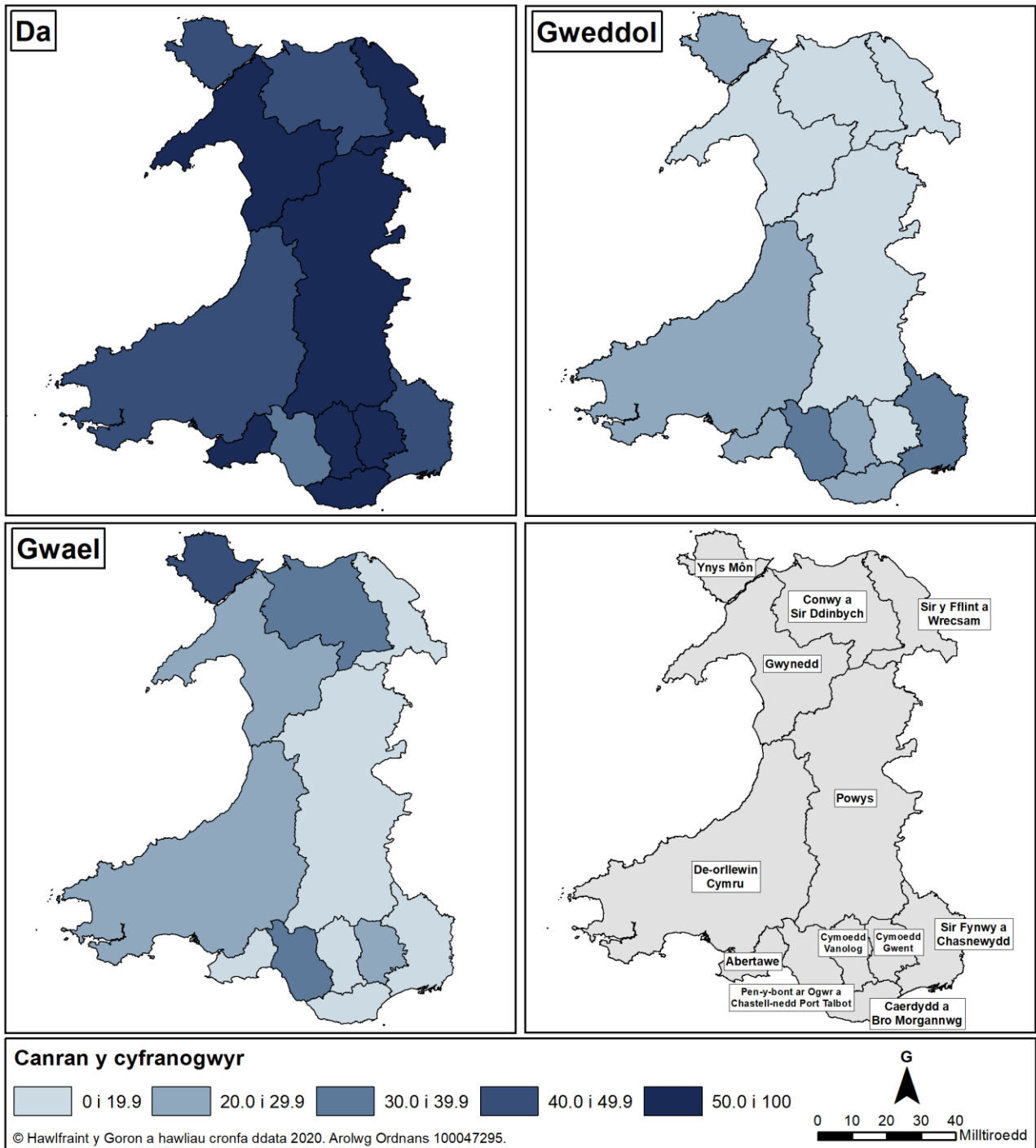
Gofynnwyd i gyfranogwyr yr arolwg roi sgôr i'r gwasanaethau rheoli gwastraff yn eu hardal fel a ganlyn; *Da iawn / Da / Gweddol / Gwael / Gwael iawn.*

Atebwyd y cwestiwn hwn gan gyfanswm o **397** o bobl. Dywedodd **51% o'r** cyfranogwyr fod eu diwrnod casglu biniau yn dda iawn neu'n dda, dywedodd **26%** ei fod yn weddol a dywedodd **23%** ei fod yn wael neu'n wael iawn.

Mae'r tabl a'r map isod yn grwpio *Da iawn* a *Da* gyda'i gilydd fel *Da*, a *Gwael iawn* a *Gwael* fel *Gwael*.

Er bod cyfranogwyr yn dod o bob ardal awdurdod lleol yng Nghymru, dim ond ychydig o ddata a gafwyd mewn rhai ardaloedd. Cafwyd y nifer lleiaf o ymatebion ar Ynys Môn (5) ac roedd y mwyaf yng Nghaerdydd a Bro Morgannwg (79). Gweler y tabl am werthoedd a chanrannau'r canlyniadau.

Enw'r rhanbarth	Nifer y cyfranogwyr			Cyfanswm nifer yr ardal	Canran		
	Da	Gweddol	Gwael		Da	Gweddol	Gwael
Gwynedd	10	3	4	17	58.8	17.6	23.5
Conwy a Sir Ddinbych	12	5	10	28	42.9	17.9	35.7
Ynys Môn	2	1	2	5	40.0	20.0	40.0
De-orllewin Cymru	17	10	8	35	48.6	28.6	22.9
Cymoedd Canolog	8	3	1	12	66.7	25.0	8.3
Cymoedd Gwent	20	6	11	37	54.1	16.2	29.7
Pen-y-bont ar Ogwr a Castell-nedd Port Talbot	18	19	19	56	32.1	net 33.9	33.9
Abertawe	14	7	5	26	53.8	26.9	19.2
Sir Fynwy a Chasnewydd	33	23	11	68	48.5	33.8	16.2
Caerdydd a Bro Morgannwg	47	19	13	79	59.5	24.1	16.5
Sir y Fflint a Wrecsam	10	3	3	16	62.5	18.8	18.8
Powys	9	3	3	16	56.3	18.8	18.8



Gofynnwyd cwestiwn dilynol yn gofyn i'r cyfranogwyr egluro pam eu bod wedi dewis y sgôr uchod. Dyma'r themâu y cyfeiriwyd atynt amlaf:

- Dywedodd 18% o'r sylwadau fod eu casglwyr biniau'n wael, ond dywedodd 19% o'r sylwadau fod y gwasanaeth yn brydlon, yn effeithlon neu'n effeithiol

While the other collections are timely, the bins often seem to get left thrown all over the pavement - Participant from Neath Port Talbot Council

Green bags not collected on our street for the fourth time in a row, that's over 8 weeks. I report this to Swansea council every week no response - Participant from City and County of Swansea

Collection is haphazard. On my last collection day, the recycling collectors didn't arrive at all. When they do collect, they often leave some of the recyclables in the bags/crates which is frustrating - Participant from Newport City Council

Reason for this score is that the recycle team do not return the recycle bins to where they picked them up from. I have had many an argument with them and reported it to the council.. I am registered as disabled and for me to move my car I have to move the bins from in front of my car - Participant from Caerphilly County Borough Council

I find the normal bin collectors do a good job & leave the area as they find it, but the Recycling Waste teams are not as tidy & very often waste is left strewn across the road or pavements, I believe due to possible time constraints & mainly the way the waste has to be disposed of into individual openings on the lorry which means they manually have to lift the boxes/ bags etc into the opening thus allowing items to fall out or drop on to the floor. Frustrating householders & the collectors alike! - Participant from Newport City Council

Most things can be recycled and the bin collection is always on time and never missed - Participant from Rhondda Cynon Taf County Borough Council

Very tidy, prompt, helpful - I am disabled and have an assisted bin collection. They are helpful - rebuild the trolley of recycling bins - Participant from Isle of Anglesey County Council

Generally reliable collections. Mixed recycling makes everything easy. Fortnightly residual waste collections are about right - Participant from City of Cardiff Council

Mae gwasanaeth ailgylchu Conwy yn wych ac yn ein galluogi i ailgylchu rhan fwyaf o bethau, felly mae gael casgliad bin sbwriel unwaith y mis yn ddigon i ni - Cyfranogwr o Gyngor Bwrdeistref Conwy

Never have any problems. Even put extra bottles out this Christmas in a non-standard container and they took them. No complaints - Participant from Monmouthshire County Council

- Dywedodd 14% o'r sylwadau eu bod yn teimlo bod y casgliadau'n gyfyngedig, yn peri dryswch neu'n anhyblyg. Dywedodd 10% o'r sylwadau hefyd eu bod wedi colli casgliadau oherwydd yr anhyblygrwydd hwn a'i fod yn achosi rhwystr i'w hymdrechion i ailgylchu

My husband gets overwhelmed by what can or can't be recycled so puts 95% of our waste in the green bag because he believes it all gets manually sorted. We've had many arguments about it - Participant from City of Cardiff Council

They quite often miss things, for example, the week before last they didn't take my food waste and last week they didn't take my non-recyclable waste which will now stay outside my house until it's collected next week - Participant from Bridgend County Borough Council

System braidd yn rhy gymhleth. Angen symleiddio - Cyfranogwr o Gyngor Sir Penfro

Gwasanaeth da iawn ar y cyfan. Dim yn siwr eto am gasglu sachau duon dim ond pob tair wythnos, efallai bydd mwy o broblem dros yr haf. Braf cael casglaid gwydr o'r drws. Hefyd dim yn fodlon gyda'r opsiynau ar gyfer codi 'gwastraf swmpus' - £40 am chwech eitem! Byddai'n braf cael rhyw system o godi 'eitemau trydanol bach' naill ai o'r drws (bob 3 mis?) neu biniau mawr cyhoeddus. Dydy 'ewch â nhw i Glanyrafon' ddim yn opsiwn da. - Cyfranogwr o Gyngor Sir Ceredigion

Regular waste collections are very good but the one off collections of large items has very rigid rules. I've seen a neighbour put out a flat pack wardrobe for collection, it had been dismantled to get it out of the house. When the council came to collect it the rules say one item and so the council worker simply picked up the smallest piece of wood on the pile and walked away, "with the 1 item" I choose to pay a local waste collection firm when I have bulky items to dispose of because they are far more flexible and better value for money - Participant from Bridgend County Borough Council

Queues at civic amenity sites suggest collection service is not adequate with people creating more pollution by driving their cars to sites. - Participant from City and County of Swansea

A one sized wheelie bin system does NOT work for all, there is only so much larger families can do to cut down on waste! What is even more annoying, we already pay extra council tax for being a large family in a larger home, but get less services in return than those living alone - Participant from Newport City Council

No thought for different types of domestic property, flat and detached house, completely different, with all the containers needed. No thought for those with mobility or capacity issues. Very confusing or difficult. No thought for extra waste for visitors or celebrations – Participant from Bridgend County Borough Council

- *Dywedodd llond llaw o'r sylwadau fod newidiadau diweddar yn y gwasanaeth wedi arwain at welliant ond roedd pedair gwaith cymaint o'r sylwadau yn disgrifio'r newidiadau yn y gwasanaeth fel rhai problemus*

We have recently had changes which means we have to sort more of our recycling. It means my children are more involved and more aware and it has also informed our purchases when we shop as we are trying to avoid things we cannot recycle to reduce our grey bag – Participant from Pembrokeshire County Council

Good, reliable recycling and waste service - other than nappy recycling who still have not provided new replacement bags for months / after 3 requests – Anonymous participant

Regular, diverse recycling collection has allowed us to drastically reduce our black bin waste – Participant from Conwy County Borough Council

New recycling scheme drastically cut down household waste – Participant from Pembrokeshire County Council

The bin collection in Newport has changed a few times resulting in a confused amount of bins, caddies, boxes and bags, changing instructions for each bag several times. The result is that it is still very confusing to know what can be recycled and what not, specifically the examples provided are too broad and we cannot trust what the item to be recycled states. At times I am left with items in my bin as perhaps they were in the incorrect bin or perhaps they cannot be recycled, but no actual feedback is provided – Participant from Newport City Council

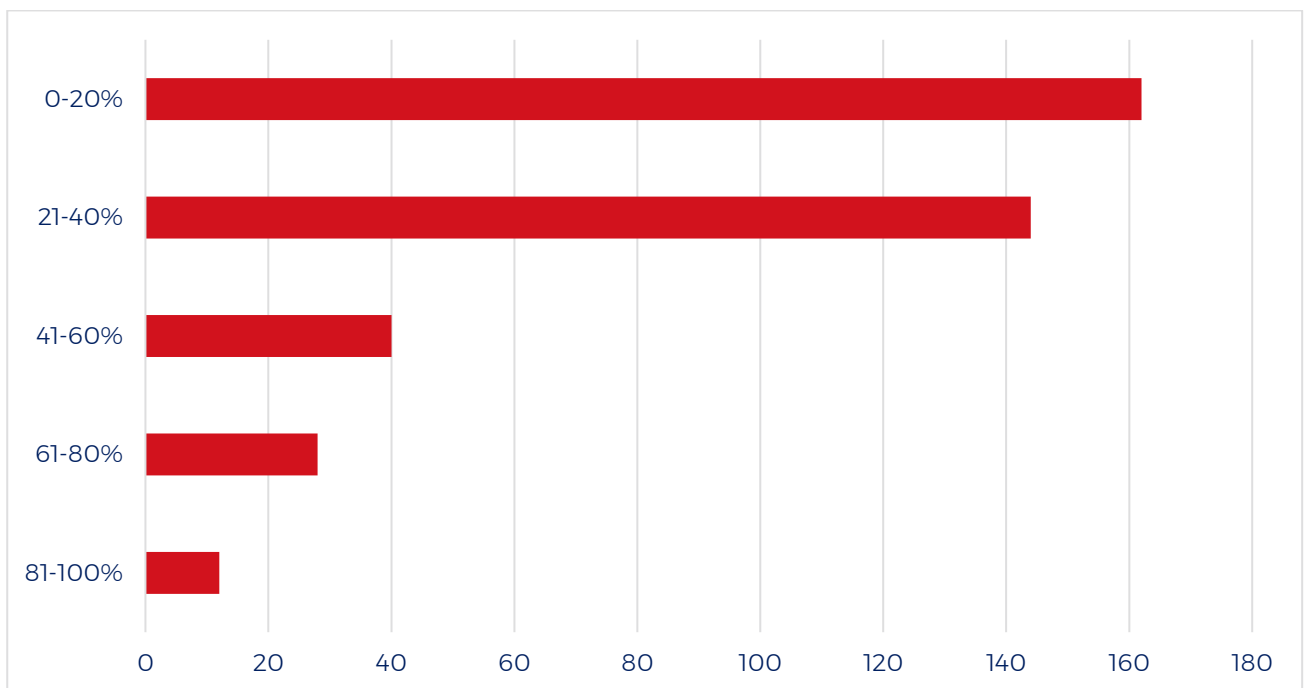
New recycling system is time consuming – Participant from Vale of Glamorgan Council

Canlyniadau'r arolwg

Cwblhawyd **403** o'r arolygon yn ystod y cyfnod ymgysylltu.

Mae'r canlyniadau wedi'u cyfrifo yn ôl nifer y bobl a ymatebodd i'r cwestiwn penodol, nid nifer y bobl a ymatebodd i'r arolwg yn gyffredinol.

1. Gofynnwyd i'r cyfranogwyr: Yn eich barn chi, pa ganran o'ch gwastraff cartref cyffredinol nad yw'n cael ei ailgylchu? Mae'r tabl isod yn dangos nifer yr ymatebion ar gyfer pob braced canran:



2. Gofynnwyd i'r cyfranogwyr: Beth fyddai'n eich helpu chi i ailgylchu mwy? Y prif awgrymiadau ar gyfer gwella oedd;

- Dywedodd 35% o'r sylwadau y dylai eu cyngor gynnig casglu amrywiaeth ehangach o ddeunyddiau

Llawer o'r deunydd plastig ddim yn bosib eu hailgylchu - gorfod eu rhoi yn y bin du - Cyfranogwr o Gyngor Dinas Caerdydd

Acceptance of more items locally to be recycled. Increased access to terracycle scheme and the items accepted via this - Participants from Cardiff City Council

Local recycling centre (Clyne) accepting a broader range of waste (e.g., wood, broken glass, plastic bags such as bread wrappers, crisp packets, toothpaste

tubes). Currently, we have to go to Llansamlet for wood and broken glass, supermarkets for 'thin' plastic waste. We're exploring Terracycle options for other items, but having to make long journeys by car to recycle at different locations is hardly environmentally friendly! – Participant from City and County of Swansea

- Dywedodd 19% o'r sylwadau y gallai'r cynwysyddion fod yn well. Roeddent yn teimlo eu bod naill ai'n anymarferol o ran eu storio ar y stryd neu yn eu cartrefi, neu fe wnaethant ddweud eu bod wedi'u dylunio'n wael ac felly y byddai sbwriel yn syrthio allan ohonynt neu y byddent yn torri. Soniodd nifer o bobl am eu trafferthion wrth gael rhai newydd.

Cael mwy o finiau ail-gylchu lleol, er enghraifft mewn canolfannau cymunedol, fel bod mwy o bobl yn ymwybodol o'r angen i ail-gylchu, ac yn medru mynd â phethau yno yn eu hamser eu hunain – Cyfranogwr o Gyngor Gwynedd

Practical easier to use recycle bins. Tailored to people's needs and ability to handle the bins effectively – Participant from Gwynedd Council

Actual bins instead of tubs. They are such a nuisance and such a faff and they are appreciated but.... Could be better in the future. Please invest in big upright recycle bins by combining cardboard and paper or something – Participant from Isle of Anglesey County Council

Instead of 2 huge bags where I cannot take them down the steps give us boxes with lids that can be left down the steps – Participant from Monmouthshire County Council

Have proper recycling bins and not the stupid stackable bins that blow away every time it gets windy, then they break and have to be repaired. The recycling bins are made of brittle plastic that evidently can't be recycled – Participant from Conwy County Borough Council

A separate bin for recycling. The bags provided blow away easily. I also don't have an indoor facility to store them so they get soaking and stinking prior to me putting them out on collection day – Participant from Rhondda Cynon Taf County Borough Council

Decent fit for purpose recycling containers that don't get "lost" which then entails a complicated way of getting replacements - impossible me if you work and don't drive – Participant from Flintshire County Council

- Dywedodd 16% o'r sylwadau y dylai manwerthwyr ddefnyddio deunyddiau mwy ecogyfeillgar ac ailgylchadwy wrth becynnu, ac y dylai fod llai o ddryswch ynghylch yr hyn y gall y cyngor ei ailgylchu

Hefyd, angen siopau lleol i werthu cynnyrch sydd fel arfer yn dod mewn poteli plastig e.e - hylif golchi llestri, shiampw etc yn "rhydd" lle fedrwn ail-lenwi ein poteli ein hunain. Ac mae'n hen bryd i'r archfarchnadoedd i gyd roi'r gorau i lapio llysiau a ffrwythau mewn plastig a/neu cartonau plastig - difrifol a di-angen. A gwerthu'r ffrwythau a'r llysiau yn rhydd i'w rhoi mewn bagiau papur - fel erstmalwm! – Cyfranogwr o Gyngor Gwynedd

Most plastic packaging states they can be recycled but more often the reality is that the bin collectors will leave such items behind, not picking them from my bin – Participant from Newport City Council

There is widespread confusion with everyone I speak to about what is and is not recyclable. Also such matters as cat litter mount up and there is no clear policy as to whether this is or is not recyclable – Participant from Neath Port Talbot Council

- Cafwyd llond llaw o sylwadau am ailgylchu cymysg yn hytrach na gwahanu deunyddiau. Roedd yn ymddangos bod y cyfranogwyr yn gyffredinol yn ffafrio ailgylchu cymysg er hwylustod a chan ei fod yn lleihau'r rhwystrau i ailgylchu

I think there is a problem with terraced houses and flats, where people just don't have enough space for Newport's recycling boxes (1 green box, 1 blue box, 1 food caddy, 1 black bin, 1 green bag, 1 red bag and one orange bin), leaving them with the option of recycling the basics – Participant from Newport City Council

Simplification of system to single recycling bin. A universal system for collection and what's collectible across the country. Local authorities could combine to create central recycling/sorting centres. Some authorities already have this which are revenue generators – Participant from Blaenau Gwent County Borough Council

To have 2 bins. One for general waste and the other for recyclable. It's too confusing and the 5 bins take up space - Participant from Bridgend County Borough Council

3. Gofynnwyd i'r cyfranogwyr sut brofiad yw ailgylchu pob un o'r deunyddiau isod trwy roi sgôr i'w profiad; Hawdd iawn / Hawdd / Ddim yn Hawdd nac yn Heriol / Heriol / Heriol iawn.

Yn gyffredinol, nododd cyfranogwyr yr arolwg mai'r eitemau a ganlyn oedd yr hawsaf i'w hailgylchu yn y drefn hon:

- Gwydr
- Gwastraff bwyd
- Papur / Cardfwrdd
- Tuniau / Caniau / Ffoil
- Gwastraff Gardd
- Plastig
- Gwastraff Bag Bin Du
- Gwastraff Nadolig (heb gynnwys Coed Nadolig)
- Eitemau Mawr - yn addas ar gyfer casglu wrth ymyl y ffordd

Atebodd llai na hanner y cyfranogwyr ar gyfer Gwastraff Cewyn / Glanweithdra a choed Nadolig. Dangosodd sylwadau wedi hynny nad oedd angen y gwasanaethau hyn ar y cyfranogwyr hynny, felly ni wnaethant ateb.

4. Pan ofynnwyd iddynt pam eu bod wedi'r rhoi'r sgôr a wnaethant i'r deunyddiau uchod, roedd y sylwadau'n dilyn sawl thema:

- Roedd rhai ardaloedd mwy gwledig yn dweud eu bod yn ei gweld yn haws ailgylchu gwastraff gwyrdd. Roedd rhai sylwadau'n sôn am y ffaith bod gan y cyfranogwyr hyn gyfleusterau i ddelio â'u gwastraff gardd yn lleol.

Garden waste is only easy at the moment because a local farmer will take all our hedge and grass cuttings, weeds etc. Otherwise, with a large garden and all boundaries hedged, it would be very very difficult to take to recycling centre. Too much waste for one garden bin collection. Used to regularly take

20 tubs trugs weekly to Llangadog throughout the summer. Don't know how the elderly living in the rural areas cope without a helpful neighbour - Participant from Carmarthenshire County Council

- Soniodd sawl person nad oeddent yn gallu ailgylchu rhai eitemau oherwydd eu hanghenion hygrychedd neu eu costau

It would be good if there was a facility to request an extra one bag allowance for a standard charge. I am mentally ill and do miss my bag collection occasionally, I do not have the wherewithal to get rubbish to the tip so I need to catch up and it means having rubbish hanging around potentially attracting vermin - Participant from Pembrokeshire County Council

Very challenging for Glass- they will not collect. Very challenging for green waste - as charged a large amount of money to collect that I can't afford living on disability. Very challenging for Large goods kerbside as it £25 for up to 3 items. This is extortionate if I have 1 item it's still £25 and I live on disability payments. I cannot take stuff to the tip as I don't drive and I am unable to - Participant from Carmarthenshire County Council

Picking up Glass ! I moved from a council with Glass collection which was wonderful and I was abled bodied then. Now I live in Carmarthen and I've been left disabled and unable to drive through disease, I CANNOT get Glass to any of the recycling areas provided. I have been told by the council to just dump it in black bags for dumping. This makes me furious, Glass is the easiest thing to recycle and why should I be penalised because of my disability by denying me the right to recycle some of my waste, as I'm not able bodied enough to get it there myself. This is discrimination - Participant from Carmarthenshire County Council

- Dywedodd 26% o'r sylwadau eu bod yn cael problemau gyda chasgliadau biniau, efallai oherwydd ffordd fynediad neu gyfleusterau yn eu hadeilad, neu y gwrthodwyd eu casglu ar y diwrnod

Most items are easily recycled, as long as those collecting it, take it. But when you have any excess waste, a one sized bin system does not work and is unfair, how does a family of 5 with pets, get the same sized bin as 1 person living alone! - Participant from Newport City Council

I have very bad arthritis in my hands and cannot bend large cardboard boxes. I left a folded box last year wedged between my bins and the waste management people left in on the pavement.... I tried contacting them with great difficulty. Very unhelpful. They are still not very helpful with these issues - Participant from Newport City Council

No provision for food waste removal is given to the tower block where I live. Pink recycling bags for plastic are difficult to get hold of from Swansea Council who gate keep them. If you do order some, often 2 rolls are dumped in the foyer on a first come first serve basis. The only bins available for the blocks to use are for black bag rubbish - Participant from City and County of Swansea

Large goods are very challenging because there is no pavement and I'm informed that collectors won't come on to my property. Living alone I have to get help to put any large goods out, this would have to be the night before as collections are very early. I'm also informed that if it rains the item my get wet and be too heavy but nobody would tell me what too heavy is - Participant from Carmarthenshire County Council

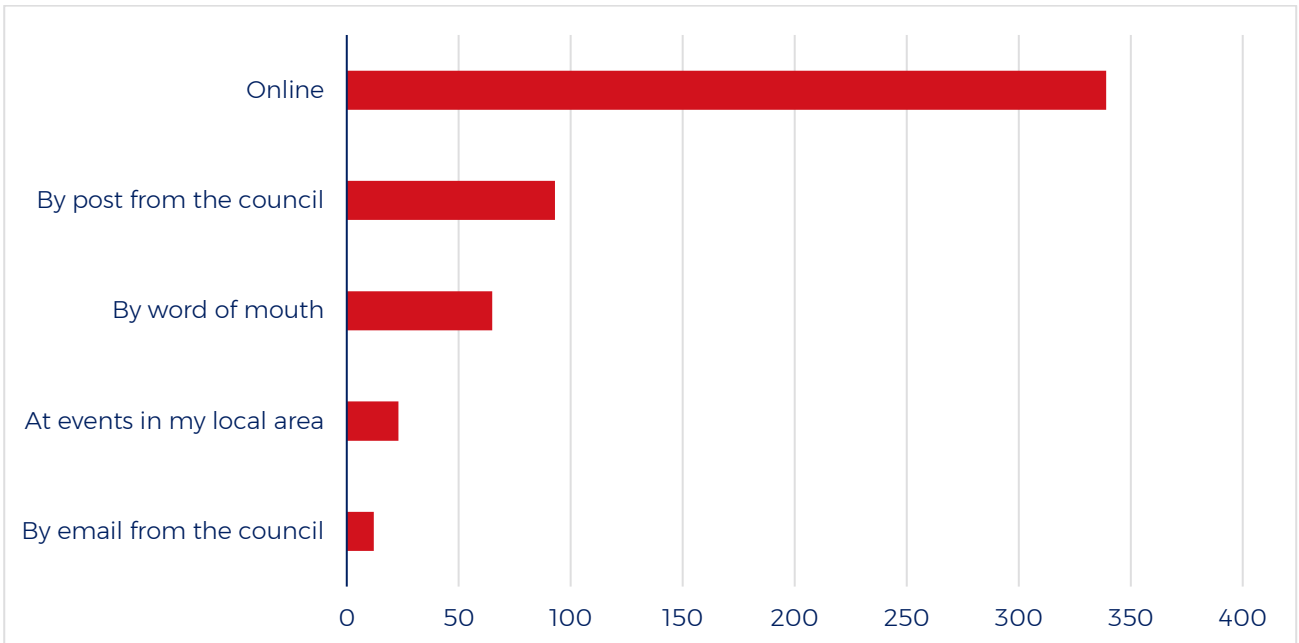
- Dywedodd 23% o'r sylwadau eu bod yn gweld y cyfarwyddiadau'n glir a dyma pam eu bod wedi dewis y sgôr hon. Fodd bynnag, dywedodd 12% o'r sylwadau eu bod yn teimlo bod y broses yn aneglur ac yn peri dryswch

System bin ailgylchu cymysg mewn un bin olwynion yn ardderchog, dim angen didoli, felly'n gwneud y cyhoedd yn fwy tebygol o ailgylchu. Hefyd, rhai wythnosau bydd mwy o blastig, wythnosau eraill mwy o bapur, gydag un bin mawr, mae lle i bob ailgylchu, beth bynnag ydyw, hyn ddim yn wir gyda'r bocsys bach sydd mewn siroedd eraill - Cyfranogwr anhysbys

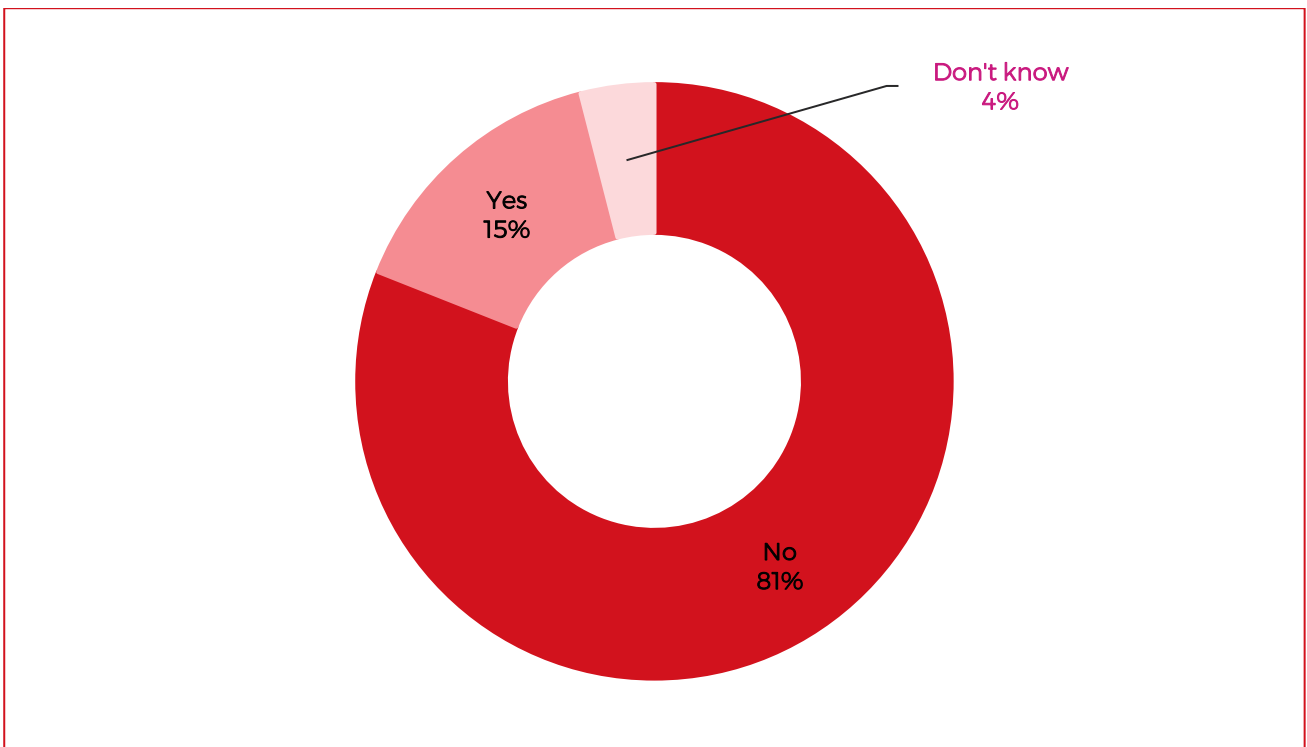
Where there are clear instructions, and clear receptacles it's easy. Some stuff doesn't get covered in on-line instructions. Though we have paid for garden waste collection, it seems the van cannot access our property. What we are told on the phone doesn't happen in reality - Participant from Pembrokeshire County Council.

Confusing when different plastic items go in different bags. Think you're getting it right and then things are returned in the bag after collection. Things taken one week not necessarily taken every week! So who's getting it wrong? - Participant from Monmouthshire County Council

5. Gofynnwyd i'r cyfranogwyr: Ble ydych chi'n cael gfael ar wybodaeth am y cyfleusterau ailgylchu yn eich ardal chi? Roedd modd dewis mwy nag un opsiwn. Mae'r tabl isod yn dangos nifer yr ymatebion a gafwyd ar gyfer pob opsiwn:



6. Gofynnwyd i'r cyfranogwyr: Ydych chi wedi clywed am wefan Llywodraeth Cymru, Fy Ailgylchu Cymru? Dangosir isod ganran y bobl a atebodd Do, Naddo a Ddim yn gwybod:



7. Un thema olaf a gododd drwy'r gwaith ymgysylltu oedd y teimlad negyddol amlwg tuag at wahaniaethau rhanbarthol a sut y gall hyn achosi dryswch yn aml. Dyma ddetholiad o sylwadau gan gyfranogwyr yr arolwg:

There is so much difference between recycling services across Wales on what is recycled by councils and what isn't. In Carmarthenshire people have to take their glass to designated areas for recycling which is ok if you have car but what if you don't? – Participant from Carmarthen County Council

A Wales wide approach could be helpful. I live in Newport but work in Cardiff they both have 2 completely different systems - Participant from City of Cardiff Council

I do find the recycling system a little frustrating. We moved from a RCT council area where all the recycling went into one plastic bag which was easier. That being said I feel the Bridgend method is better for the environment and not adding to the single use plastic problem – Participant from Bridgend County Borough Council

I had to pay an excess charge to have large electrical removed as there was an 8 week wait and we needed to move house! It is also a pain to have to drive to different supermarkets and waste centres to recycle things which were once able to be recycled in the Vale – Participant from Vale of Glamorgan Council